

SWYX FLEX



The flexible license model with monthly billing

Swyx Flex enables all telephony functions to be rented on a monthly basis and operated flexibly on an own server. Due to the included software updates, the solution always remains up to date.

Swyx Flex summarizes the functionality of the Swyx solution in three easy to offer feature profiles. Profiles can be booked individually for individual users. Always included are telephone system and UC functionality including desktop clients for Windows and macOS, Call Routing Manager, presence information, messaging, Outlook integration, CTI, voicemail, ad-hoc conference function.

Swyx Flex also offers full flexibility in billing and usage: Profiles can be adapted to the user behavior during the term of use.



Contact that works wonders





HIGHLIGHTS

- ✓ No high one-off costs, instead predictable monthly costs
- ✓ Solution is always up to date due to included software updates
- ✓ More flexible than leasing: Adjustments are possible at any time
- ✓ Maximum individuality through installation and operation on an own server
- ✓ Users can be booked or canceled at any time
- ✓ Ideal combination of individual operation and flexible billing

ENJOY MAXIMUM FLEXIBILITY

PERFORMANCE FEATURES	FEATURE PROFILES FOR USERS		
	BASIC	PROFESSIONAL	PREMIUM
Basis Telephone system & UC functionality	•	•	•
Updates Regular software updates	•	•	•
Connections Voice and fax channels included	•	•	•
Extended Call Routing SwyxECR	•	•	•
Web conferencing for 2 participants with Swyx Meeting	•	•	•
Mobility with One Number Concept SwyxMobile		•	•
Dial-In conference rooms SwyxConference		•	•
Call recording SwyxRecord		•	•
Fully integrated fax solution SwyxFax		•	•
CTI for each telephone with its own telephone number with SwyxCTI+			•
Call intrusion for training purposes SwyxMonitor			•
Contact data integration VisualContacts			•

BOOKABLE ADDITIONAL FUNCTIONS			
System phone license for Unify phones	+	+	+
Feature Pack for SIP phones for Yealink phones	+	+	+
Connector for DATEV			+
Connector für Microsoft Teams	+	+	+
Connector for HCL Notes	+	+	+
Swyx Meeting	+	+	+
VisualGroups call queue management		+	+
VisualGroups Enhanced including reporting		+	+
Swyx Analytics Analysis & Reporting (must be booked for the total number of users)	+	+	+

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